



VACANCY - 2014

REFERENCE NR	:	VAC00822
JOB TITLE	:	Network Engineer (Unified Communications)
JOB LEVEL	:	C5
SALARY	:	R 478 420 – R 717 630
REPORT TO	:	Consultant: End-User Computing
DIVISION	:	National and Regional Consulting
DEPT	:	Coastal Region
LOCATION	:	SITA East London
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

To monitor and maintain Voice over IP, network status and attend to all incidents and service requests to ensure service restoration, and complete root cause analysis.

Key Responsibility Areas

- Unified communication installation, support and maintenance
- Infrastructure management.
- Maintenance of Network Devices
- Provide user support and attend to logged incidents.
- Attend client technical meetings.
- Configuration of IP telephones, video control, network routers and switches.
- Provide inputs to Monthly reports.

Qualifications and Experience

Minimum: 3-year National Diploma/ Degree in IT related field (Computer Science, Information Technology, Engineering, B Com etc) at NQF level 6.

Certification: CCNA

Experience: 3 - 5 years' experience in Wide Area Network (WAN) and Unified Communications (UC) Troubleshooting Technologies, Network Topologies, Network Design, Application Layer and Routing protocols.

Technical Competencies Description

Knowledge of: Incident Restoration, Computer and network principles. Multi-Protocol Label Switching (MPLS), Virtual Private Network (VPN), Wide Area Network (WAN), Local Area Network (LAN), Quality of Service (QOS), Routing and Switching, Carrier Services and Service Level Agreement (SLA) reporting, Voice over IP (VOIP).

Behavioural Attributes: Self-confidence, Problem solving, Customer orientation and Communication. Ability to interact with leadership and external customers. Ability to work independently under minimal supervision. Must be willing to work shifts and overtime when required. The incumbent will be required to consult and interact with relevant Government Officials, standards generating bodies, accreditation and certification bodies.

Other Special Requirements

N/A.

How to apply

To apply please log onto the e-Government Portal: **www.eservices.gov.za** and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour;
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1. Click on "Employment & Labour;
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support egovsupport@sita.co.za OR call 080 1414 882

CV`s sent to the above email addresses will not be considered

Closing Date: 13 November 2024

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on the Employment Equity Plan. Correspondence will be limited to shortlisted candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a balance scorecard contract, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.